

Animator Cruise Staff

Gather Resources Madagascar

Description

The Animator Cruise Staff entertains Guests in the various activities and promotes interactions between them during the cruise.

Qualifications

Excellent English communication skills at minimum B2 level written and spoken, both with guests and team. Additional another European language (Italian, French, German, Spanish) at B1/B2;

Proven experience, minimum one year, as an entertainer in hotels, resorts, or ships, and excellent communication, interpersonal skills, and strong public speaking abilities;

Creativity, curiosity, and outgoing personality;

Ability to break down language barriers and foster guest interaction;

Have prior experience in guest engagement, including interactive games, dance, or performance activities.

Responsibilities

Maintain continuous contact with Guests throughout the cruise to actively promote entertainment activities, consistently demonstrating behavior aligned with the principles and positioning of the shipowner brand;

Engage guests in animation activities using an appropriate and welcoming tone of voice, fostering social interaction and helping them connect with one another, with particular attention to including isolated individuals and overcoming language barriers;

Organize animation activities to align with guests' expectations and needs, ensuring engaging and memorable experiences;

"Manages guests' complaints by taking immediate corrective action when possible or by escalating them to the Chief Adult Animator or the relevant department, ensuring a swift and effective resolution;

Collaborates, when required, in additional activities organized by the entertainment department and, when necessary, supports revenue-generating initiatives with other departments, in alignment with the Entertainment working schedule;

Actively participates in daily meetings with the Adult Animation Team to plan and coordinate work activities in alignment with the entertainment schedule;

Manages and provides assistance at the Rope Garden Park, where available, following the completion of specific training;

Actively contributes to a work environment that fosters a strong safety culture and serves as a dynamic participant in adhering to established safety policies and procedures.